

**Premia UK Services Company Limited – Role profile
(Senior Claims Adjuster)**

<p>Overview</p>	<p>Work on the Italian Medical Malpractice and PI Claims Portfolios, by investigating, handling and resolving claims in proactive and professional manner, in line with the Company’s philosophy and procedures and in compliance with all regulatory requirements, ensuring claims are settled at optimum figures with minimal leakage.</p> <p>Whilst the policyholders, brokers and providers are based in Italy and the claims investigation, negotiation and the review of documents require an excellent of the Italian language (written and verbal), proficiency in spoken and written English is also required, to produce accurate internal reports and to ensure an efficient exchange of information with Underwriters, Actuaries, Ops and MI analysts, Finance and Reinsurance.</p>
<p>Key responsibilities (for inclusion in job description)</p>	<ul style="list-style-type: none"> • Analyse complex information from different sources, identify and investigate coverage issues, examine claims liability, negotiate claims with counterparties, support throughout the claims’ payment process. • Maintain accurate reserving data. • Liaise with Underwriters, Brokers and Policyholders as well as with internal Actuarial, Finance, Operations and Reinsurance Departments. • Direct, supervise and audit lawyers and Third-Party Loss Adjusters. • Develop and maintain an in-depth knowledge of case-law matters. • Produce accurate reports on claims. • Responsible for accurately assessing and spotting trends. • Assist with claims to ensure appropriate claims handling processes and strategies are in place. • Consult with specialists (e.g. physicians, accountants) and support lawyers to defend the claims in Court.
<p>Skills & experience profile</p>	<ul style="list-style-type: none"> • Fluent in Italian and English (both written and verbal). • Strong background and experience in handling, investigating and adjusting medical malpractice claims. • Strong background and experience in handling, investigating and adjusting PI claims. • Good working knowledge of Medmal and professional indemnity standards in Italy. General understanding of Medmal and professional indemnity liability and Insurance law. • Good knowledge required about personal injuries compensation rules. • Experience in auditing lawyers and Third-Party Loss Adjusters. • Good, accurate numeric skills with the ability to analyse interpret and understand the various claims and reinsurance presentations. • Excellent organisational skills and ability to prioritise • Strong interpersonal skills • Receptive, flexible and adaptable to changing circumstances. • Desire for continuous self-development.

Company's values	<ul style="list-style-type: none">• Bold “We are ambitious and passionate about our future”• Expert “We use our specialisms and expertise to get things done”• Innovative “We embrace change and continually seek to improve the way we do business”• Accountable “We are outcome focused and deliver on promises”• Honourable “We act with integrity and aim to do the right thing”• Inclusive “We encourage participation and value all contributions”
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